COVID-19

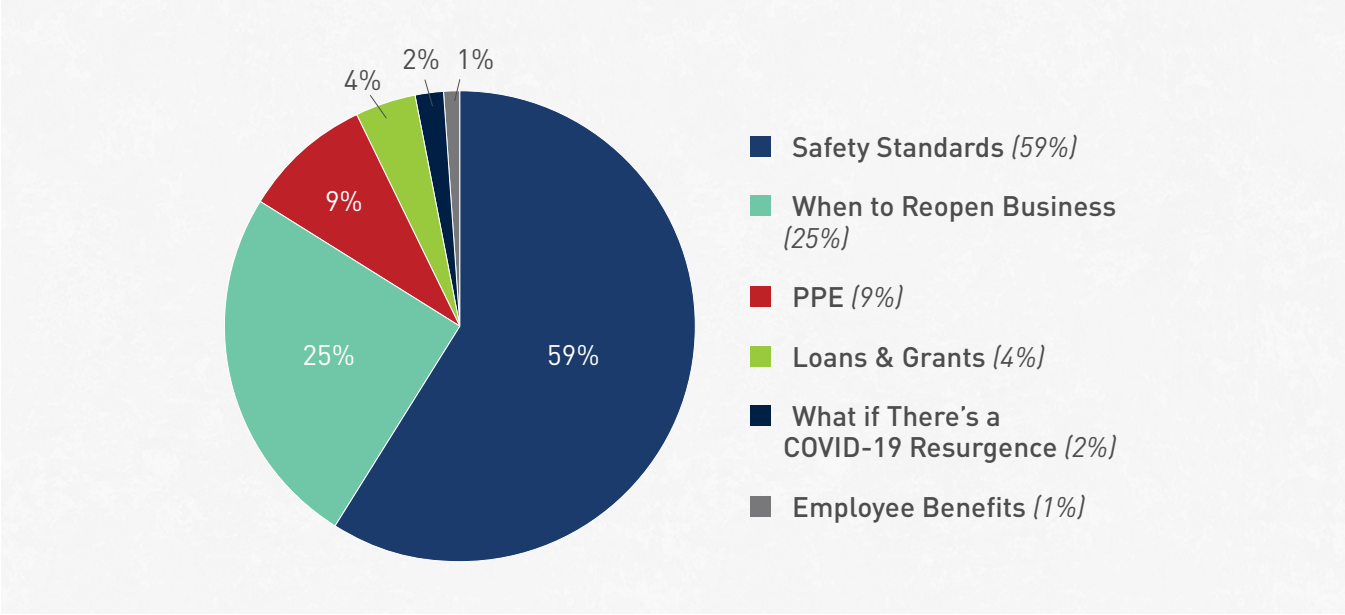
BUSINESS REOPENING MEMBER SURVEY

Questions from the Business Community About Reopening our Economy

On April 25, 2020, the Chamber distributed the "COVID-19 Business Reopening Member Survey" to our members and general community, and has received 264 responses as of April 29.

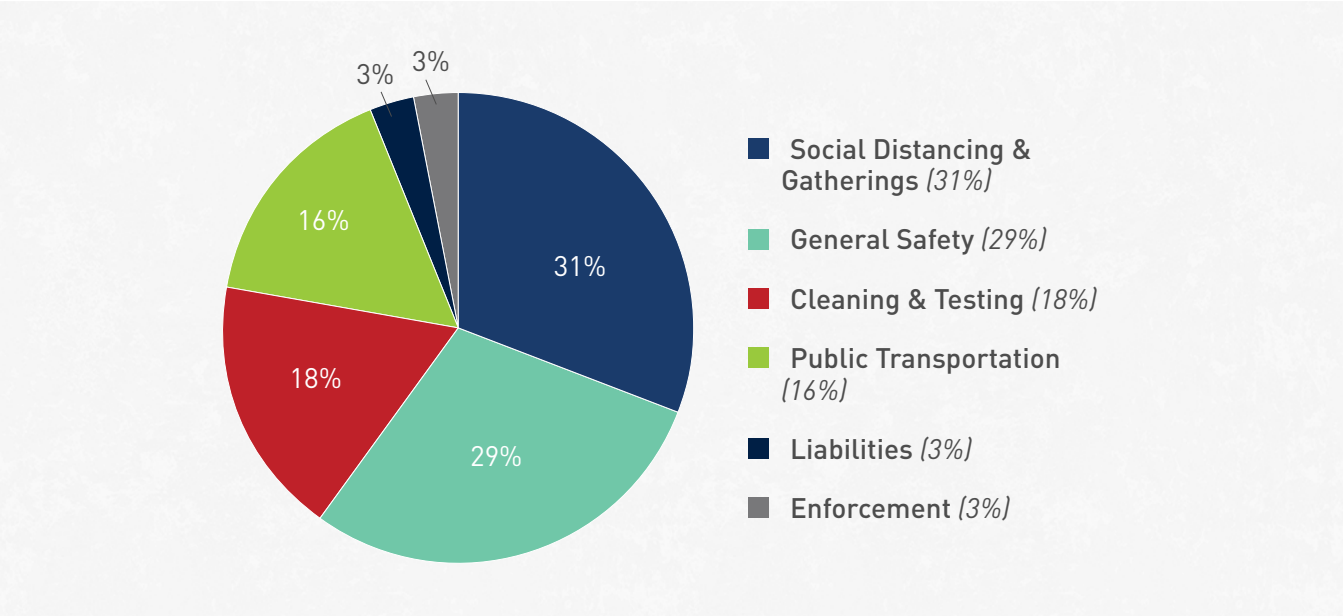
The following is an analysis of 187 Survey Responses to the question, "What questions do you need answered about the steps your business needs to take to reopen or return to the office?" Each response is subject to more than one categorization.

OVERALL RESPONSES



59% of tagged responses are related to "Safety Standards" as it relates to opening back up the economy for business. These questions run the gambit from general safety, to social distancing standards, to cleaning, testing, and enforcement of safety standards. 25% of responses are related to "When to Reopen Business" and getting forward guidance from the government on when it will be safe to reopen for business. 9% of questions have to do with PPE, like what kind of PPE would be required and who would supply/purchase it for their employees. 4% of responses want more insight on loans and grants their business could be eligible for. 2% of responses want to know the procedure if cases of Covid-19 started to increase again and 1% of responses are regarding employee benefits.

SAFETY STANDARDS RESPONSES



As previously noted, about 60% of tagged responses are related to the safety standards expected of business during the next phase of re-opening the economy. 31% of these responses are about guidance and guidelines for Social Distancing & Gatherings. 29% of responses are about General Safety standards and protocols. 18% are about Cleaning & Testing as it relates to their place of work and their employees. 16% of responses are concerned with their employees taking public transportation and convincing employees to return to work even when the government says it's ok to work again. 3% of responses are concerning business Liabilities with new safety protocols and another 3% responses want to know about how these new safety protocols will be Enforced.

GENERALIZED QUESTIONS

The following provides a list of questions that have been generalized from responses within each theme:

- **Safety Standards**
  - » What government restrictions will be on business who reopen their operations?
  - » How many people are allowed within a meeting/venue/office at once?
  - » Can we reasonably expect employees to take public transportation? What safety measure will be in place there?
  - » How can we make sure we're sanitizing our place of work properly and testing our employees properly? To what extent am I liable?
- **When to Re-Open Business**
  - » What phase can my particular business open in?
  - » Will the government give guidance as to timing?

- **PPE**
  - » What kinds of PPE will employees need to use?
  - » Who will supply the PPE? Business? Employee? Government?
  - » Will there be enough supply of PPE to re-open businesses?
- **Loans & Grants**
  - » Will there be additional loan/grant programs?
  - » What's the deal with getting more PPP funds?
  - » Will Philadelphia offer its own stimulus package for reopening phases?
- **What if there is a Resurgence?**
  - » What will the procedure for closings be if cases rise after we have reopened?
  - » What's the risk of repeated openings/closures?
- **Employee Benefits**
  - » What will the continued EFMLA and PTO requirements be upon reopening?

This feedback will be utilized by the Chamber team to advocate and communicate to the Commonwealth of Pennsylvania and develop relevant programming to help our business community operate safely and productively.

Questions? Contact Liz Ferry at lferry@chamberphl.com.